

Supplier Registration Terms & Conditions

1. PARTIES

This Supplier Agreement is between Gotrippedeal Travel Solutions (Gotrippedeal) and the business, owner or authorised representative registering as a supplier (Supplier).

2. ELIGIBILITY & VERIFICATION

The Supplier confirms that all registration information, business details, property details, licences, tax information and contact details supplied to Gotrippedeal are accurate and current. Gotrippedeal may request supporting documents and may approve, reject, suspend or deactivate a supplier or listing after verification.

3. SUPPLIER ACCOUNT & LOGIN

The Supplier must keep the registered email address, password and account information confidential. The supplier account is a restricted frontend portal account and does not provide access to WordPress administration or other supplier accounts. The Supplier is responsible for activity performed through its account.

4. PROPERTY / SERVICE INFORMATION

The Supplier shall provide accurate descriptions, photographs, amenities, room or unit information, package inclusions, vehicle details, contact information, booking terms, cancellation policy, refund policy and any other information requested by Gotrippedeal. Misleading or materially incomplete information may result in suspension.

5. RATES & AVAILABILITY

The Supplier must maintain accurate supplier rates, stock and availability and promptly update changes. For accommodation, stock shown as zero may be treated as unavailable. Gotrippedeal may apply its configured customer markup or commercial margin before displaying customer prices. Supplier rates are private unless otherwise agreed.

6. BOOKINGS & SERVICE DELIVERY

Once a booking is confirmed, the Supplier agrees to honour the confirmed service, dates, inclusions and agreed supplier rate, subject to the published terms. The Supplier must promptly inform Gotrippedeal of any operational issue that may affect a confirmed customer booking.

7. CUSTOMER COMMUNICATION

Customer information received through the supplier portal or booking notifications shall be used only for fulfilling the booking and legitimate service communication. The Supplier must not misuse customer data, spam customers, sell customer data or use it for unrelated marketing without appropriate permission.

8. PAYMENTS & SETTLEMENT

Customer payments may be collected by Gotrippedeal through its configured payment process. Supplier settlement amounts are calculated according to the applicable commercial arrangement and booking record. Settlement timing may depend on payment confirmation, cancellation, refund, dispute and verification status.

9. CANCELLATION, REFUND & NO-SHOW

The Supplier must honour the cancellation, refund, no-show and booking terms submitted for the service. Where a customer refund or adjustment is required because of Supplier failure, inaccurate availability, overbooking or materially different service, Gotrippedeal may adjust the settlement payable to the Supplier, subject to applicable law and the agreed commercial terms.

10. COMPLIANCE & RESPONSIBILITY

The Supplier is responsible for its licences, permits, taxes, insurance, safety standards, staff, property operations, vehicles, local legal requirements and the lawful delivery of the advertised service. Gotrippedeal does not represent that a Supplier is licensed unless verified documentation supports that representation.

11. CONTENT & BRANDING

The Supplier grants Gotrippedeal permission to display submitted service information and images for the purpose of marketing and selling the listed service through Gotrippedeal channels. The Supplier confirms it has the right to use submitted content and that it does not knowingly infringe third-party rights.

12. SUSPENSION / TERMINATION

Gotrippedeal may suspend or deactivate a Supplier account or listing for false information, repeated availability failures, customer complaints, non-fulfilment, suspected fraud, misuse of customer data, policy violations or other material breach. Confirmed customer obligations should continue to be handled unless Gotrippedeal instructs otherwise.

13. FORCE MAJEURE

Neither party is responsible for failure caused by events reasonably beyond its control, subject to applicable law and reasonable mitigation. Nothing in this agreement excludes liability that cannot legally be excluded.

14. AGREEMENT & UPDATES

By registering and accepting the agreement, the Supplier confirms that it has read these terms and agrees to follow them. Gotrippedeal may update operational procedures or commercial terms with reasonable notice where required. The version accepted at registration may be retained with the Supplier account.

15. CONTACT & COMMERCIAL TERMS

Supplier support and commercial communication will use the contact details registered with Gotrippedeal. Any governing-law, jurisdiction, commission, settlement cycle or special commercial terms separately agreed in writing will form part of the Supplier relationship.

SUPPLIER ACCEPTANCE

By ticking the agreement checkbox during online registration, the Supplier electronically confirms acceptance of this Supplier Agreement and authorises Gotrippedeal to retain the registration record.

Supplier Name: _____

Company / Property: _____

Date: _____

Gotrippedeal Travel Solutions

General agreement template; obtain professional legal advice for your specific arrangement.